

## How to search for a doctor in your plan's network

### A step-by-step guide to finding care at [anthem.com/ca](https://www.anthem.com/ca)

Finding the care you need when and where you need it is important. That's why we've made it easier for you to find doctors in your plan's network at [anthem.com/ca](https://www.anthem.com/ca).

#### Follow these steps to find care in your plan:

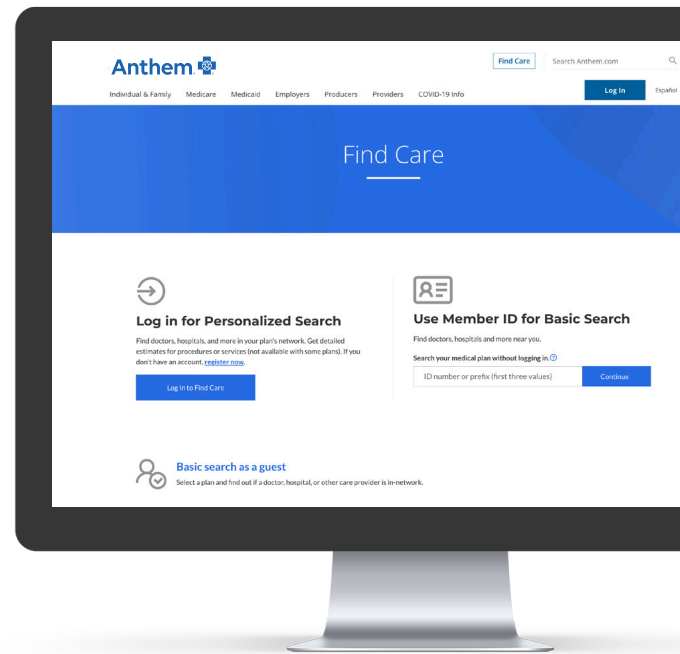
- 1 Go to [anthem.com/ca/find-care](https://www.anthem.com/ca/find-care).
- 2 Search as a member or guest.

**For members** — Select **Log in for Personalized Search** on the left. To help you find care providers who would be a good fit for you, we sort your search results and provide the top three matches using **Personalized Match**. There are more options available below your top three, and you can always re-sort these search results by distance or name.

**For guests** — If you are not enrolled yet in an Anthem plan, you also can search as a guest. Choose **Basic search as a guest**. Then answer the questions regarding the type of care you need, the state you need care in, and the type of plan you want to search under.

- Select the type of plan or network — **medical**.
- Choose the state where the plan or network is located.
- Select **Medical (Student Health)** for how you get your insurance.
- Choose a plan or network — in this case, **UCSHIP PPO**.
- Select the **Continue** button.

- 3 Enter your city, county, or ZIP code. You also can search by doctor, or procedure, as well as using other care-related terms.
- 4 View your search results. You can filter your results by selecting the relevant boxes on the left or browsing by list or map views.



### Find care

You can start using the **Find Care** tool by visiting [anthem.com/ca/find-care](https://www.anthem.com/ca/find-care).

¿Prefieres obtener información en español? Tienes opciones. Puedes visitar [espanol.anthem.com/ca](https://www.espanol.anthem.com/ca).

\* On-screen experiences may vary by user due to personalization experiences, benefit packages, and ongoing user-experience improvements.

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In addition to using a telehealth service, you can receive in-person or virtual care from your own doctor or another healthcare provider in your plan's network. If you receive care from a doctor or healthcare provider not in your plan's network, your share of the costs may be higher. You may also receive a bill for any charges not covered by your health plan.

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