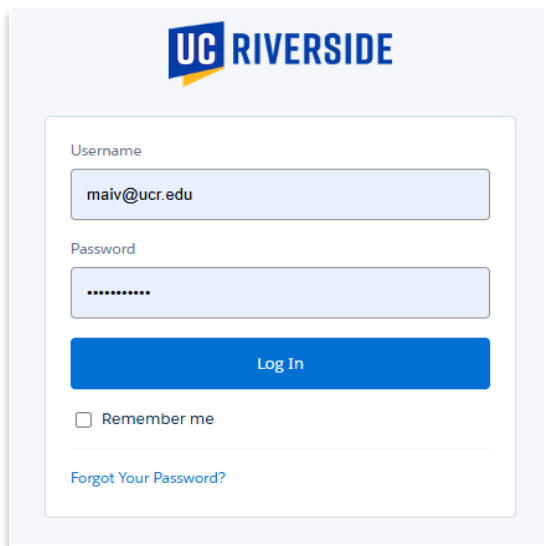


Getting Started: Log In to Lux

You will receive an email on 10/20/25 to access your Lux account. You will need to log in to Lux using Single Sign-On (SSO) with your University of California Riverside (UCR) NetId credentials.

Follow These Steps to Log In:

1. Navigate to the **Lux login page**:
[https://ua-lux-lightning.force.com/lightning/page/home#/](https://ua-lux.lightning.force.com/lightning/page/home#/)
2. Enter your **UCR Net ID username and password**
3. Verify your credentials with MFA/Duo
4. Click **Log In**
5. Click on the **App Launcher** and ensure you are in the **Lux** app.



The screenshot shows the UCR Net ID login interface. At the top is the UC RIVERSIDE logo. Below it is a login form with fields for Username (maiv@ucr.edu) and Password (masked with dots). A blue 'Log In' button is below the password field. There is a 'Remember me' checkbox and a 'Forgot Your Password?' link at the bottom of the form.

Step 5 Visual:



Office Hours

Office hours will be available for questions, issues, feedback, and extra support. These will be offered in a hybrid format.

- | | |
|--|--|
| ☒ 10/20/25 2 PM Dunbar or Zoom | ☒ 10/27/25 2 PM Dunbar or Zoom |
| ☒ 10/21/25 1 PM Dunbar or Zoom | ☒ 10/28/25 1 PM Dunbar or Zoom |
| ☒ 10/22/25 1 PM Dunbar or Zoom | ☒ 10/30/25 2 PM Dunbar or Zoom |
| ☒ 10/23/25 2 PM Dunbar or Zoom | ☒ 10/31/25 2 PM Zoom Only |
| ☒ 10/24/25 2 PM Zoom Only | |

Zoom Link: <https://ucr.zoom.us/j/97192501500> Meeting ID: 971 9250 1500

Support & Key Resources

1. UA4U

Find training resources and other helpful information on the [UA4U Training Page](#)

2. Lux Email & Slack

Reach out with questions and/or feedback at ua-lux@ucr.edu or via the slack channel [#ua-lux](#)

3. UCR Trainers + Change Champions

Reach out to your UCR Trainers and Change Champions with questions or to share feedback

4. Support Requests

Within Lux: Submit a request through Case Management (App Launcher > Case > New)

5. Chatter Notifications

Within Lux: @ mention a UCR Trainer to get additional support