



July 21, 2025

To: HR Campus Partners
 From: CASK, CHR & ITS
 Re: UCR/Cask Weekly Project Update: Avanti, HRSD Phase 1

Dear Colleagues,
 We are currently in week 9 of roughly twenty-three (23) the first implementation phase of ServiceNow's HR Service Delivery in support of the Avanti Program at UC Riverside.

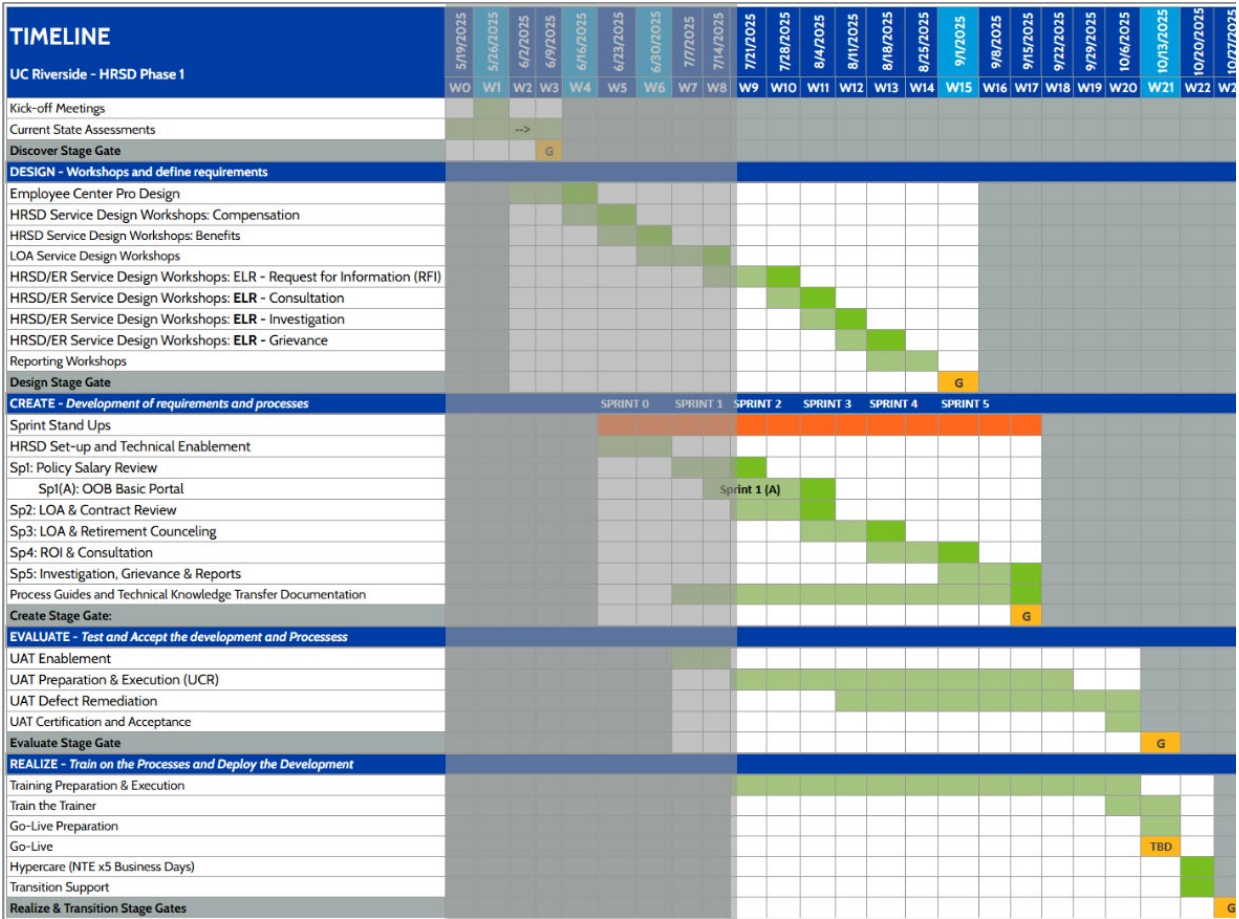
As it stands we are currently in a state of Green, trending towards Yellow given the need to extend multiple workstreams for requirements lock.

Project Related Links:

[Avanti Project Information](#)

Upcoming Sessions This Week			
SCRUM	Daily Stand-Ups	What did you accomplish yesterday? What will you accomplish today? What's blocking you from completing either? Will all stories be completed within the timebox?	Daily through development
ELR	ELR/ROI Workshop	Working session to review system capabilities and define requirements for the new services to be built.	7/21 @ 9:30am PT
SCRUM	Sprint 2 Refinement	Sprint Refinement of all available stories. Discuss any questions, additional requirements required, etc.	7/21 @ 11am PT
SCRUM	Sprint 2 Planning	Define what the team can deliver in the upcoming sprint and identify how that work will be achieved.	7/21 @ 12pm PT

Program	ServiceNow Team Sync	Weekly Sync on ServiceNow Project State, blockers, and next steps	Tuesdays @ 9:15am PT
Program	HR Leave Admin	A Session for the overall program leads to discuss current state	Tuesdays @ 10am PT
LOA	LOA Workshop	Additional working session to review system capabilities and define requirements for the new services to be built.	7/22 @ 11am PT
LOA	LOA Workshop	Additional working session to review system capabilities and define requirements for the new services to be built.	7/22 @ 1:30pm PT
ELR	ELR/ROI Workshop	Working session for discovery and requirements gathering for the new services to be built.	7/23 @ 10am PT
Class & Comp	Demo: Policy Salary Review	Review completed sprint development to verify story acceptance criteria has been achieved and functionality works as required	7/23 @ 3:30pm PT
ELR	ELR/ROI Agent Workspace	Discussion and advisement regarding the purpose and best practice use of Agent Workspace for HR Case management	7/24 @ 9am PT
LOA	Story Approval Session	Additional Story Approval Session for the LOA Workstream	7/24 @ 1pm PT
UAT	UAT Office Hours	AVANTI UAT - Policy Salary Review (7/23-7/29)	7/24 @ 3pm PT
ELR	ELR/ROI Agent Workspace	Discussion and advisement regarding the purpose and best practice use of Agent Workspace for HR Case management	7/25 @ 1pm PT



If you have any questions or concerns, please do not hesitate to reach out to hrpolicy@ucr.edu