

# Bringing Healthcare Home.

## **Because Health Starts Here.**



Video link | https://vimeo.com/975650044

## Our Mission

To deliver outstanding patient care in alignment with community needs and to increase service capability and capacity for underserved urban and rural areas.



## **Our Mission**

To be the leader in healthcare service delivery and serve the Inland Empire as an integrator of care to improve the health of individuals.



- Healthcare access for Inland Empire patients
- Quality and population health improvement
- Clinical service and programmatic capabilities
- Community partnerships
- Clinical research
- Care management and coordination
- Clinical education of medical students and residents
- Physician organization development/expansion
- Reduction of healthcare disparity and inequity

Vision 2030 Our Role						
Offer distributed "Hub & Spoke" clinical network in the IE	Serve as Integrator of Care	Enhance Clinical Quality	Expand Clinical Education Programs	Collaborate with other UCs	Serve as a Community Partner	
<ul> <li>307 physicians [Faculty ~15% / Clinical Track ~40% / CIN ~45%]</li> <li>Distributed primary care and office-based specialty clinic network</li> <li>Integrated ambulatory locations (~3 integrated centers and 1 HOPD site)</li> <li>Hospital</li> </ul>	<ul> <li>UCR Health will adopt an integrator role within the fragmented network of care of hospitals, clinics, and providers in the region</li> <li>UCR will drive alignment around population health, quality, equity, improved access, and service availability</li> </ul>	<ul> <li>UCR Health will have top decile (&gt;90%ile) quality performance</li> <li>UCR will be the second 4- star hospital in the region</li> </ul>	<ul> <li>Accommodates 500 medical school students</li> <li>Increased residencies to educate specialists and recruitment / retention strategy for increasing access</li> </ul>	<ul> <li>Physician organization development in the Inland Empire</li> <li>Integrated clinics in West, S/E and S/W</li> <li>Comprehensive cancer capability</li> <li>Infrastructure</li> <li>Quaternary &amp; specialized care</li> <li>Care pathway standardization</li> </ul>	<ul> <li>Managed care (HMO) network by 2026-2027</li> <li>Blue and Gold for employees and students</li> <li>Capitated network for employers</li> <li>Care coordination</li> <li>Foundations</li> <li>Tribal organizations</li> <li>FQHCs</li> </ul>	
				●→◆ ↓ ■←●		





## Bringing Care to our Community

UCR Health physicians provide a wide range of routine, preventive, and specialty medical care:

### **Medical Services**

- Cardiology
- Clinical Neuropsychology
- Family Medicine
- Gynecologic Oncology
- Hospitalist Services
- Internal Medicine
- Neurology
- Obstetrics & Gynecology

- Pain Medicine
- Pediatrics
- Primary Care
- Psychiatry
- Rheumatology
- Sports Medicine
- Urogynecology
- Women's Health



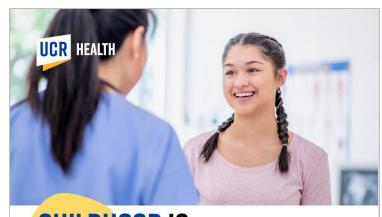


## **Key Statistics** Fiscal Year: 2024

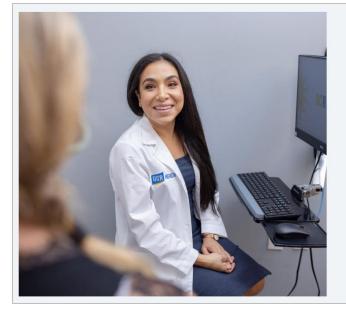
- ➢ We completed 46,900+ visits
- > We accept 35+ different types of insurance
- > We treat 10 different specialties
- > We saw 7,134 new patients



# Our Programs



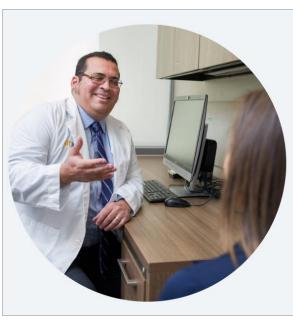
#### **CHILDHOOD IS** WE OFFER IMMUNIZATIONS FULL OF WONDER INFANT SPECIALTY CARE PREVENTIVE CARE PRIMARY CARE SICK APPOINTMENTS WELL CHILD VISITS WE ACCEPT EXPERT CARE FOR EVERY AGE AND STAGE AETNA BLUE CROSS We know how important it is to find the right expert to support CIGNA your child's growth, health, and happiness. UC BLUE & GOLD HEALTH NET Meet our new pediatricians, here to support your child's health journey: INLAND EMPIRE HEALTH PLAN (IEHP) AND MORE "HMO INSURANCE REDUIRE SELECTING UCR HEALTH OR A UCP HEALTH PHYSICIAN AS YOUR PRIMARY CARE PHYSICIAN TEJAL KHANDHAR, DO ROOPA VIRARAGHAVAN, MD EDIATRIC INFECTIOUS DISEASES SPECIALIST PEDIATRICIAN SCAN THE OR CODE TO BOOK AN **OUR LOCATIONS** RIVERSIDE MISSION GROVE LA QUINTA 3390 UNIVERSITY AVE, SUITE IDD 15300 JESSE LANE, SUITE IDD 75430 HIBHWAY III, SUITE ID2 RIVERSIDE, CA 52501 RIVERSIDE, CA 52508 LA DUINTA, CA 52253 APPOINTMENT TO LEARN MORE, CALL 844-827-8000 OR VISIT UCRHEALTH.ORG



#### Our Women's Health Services

Discover our wide range of women's health services designed to address the diverse needs of women throughout their lives:

Chronic Pelvic Pain	
Abnormal Uterine Bleeding	
Gynecologic Malignancy	
Urinary Incontinence	
Menopause (Including Hormone Therapy)	
Pregnancy Loss	
Complex Gynecology	
Adolescent Gynecology	



#### Our Psychiatry and Behavioral Health Services

We understand that mental health care is crucial, involving the diagnosis and treatment of conditions that deeply impact your overall well-being, such as personality disorders, substance abuse, life stressors, trauma, crisis, and stress-related physical symptoms. This kind of care encompasses psychiatry and behavioral health, and it's important to prioritize your mental well-being.

Neuropsychological Evaluations

Mood and Anxiety Disorders

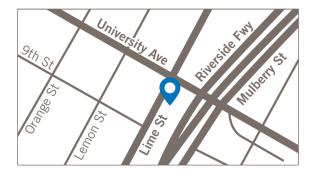
Attention and Behavioral Disorders

Other Mental Health Conditions



## Accessible Locations Near You

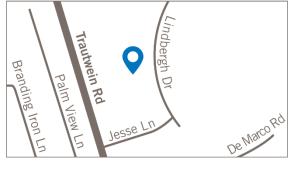
**UCR Health** has five locations throughout Riverside County, including our newest UCR Health Community Clinic - Hulen Place, serving primarily the unhoused and low-income community in Riverside.



UCR Health | *Multispecialty Clinic* 3390 University Avenue, Suite 100 Riverside, CA 92501

UCR Health | *Psychiatry Clinic* 3390 University Avenue, Suite 110 Riverside, CA 92501

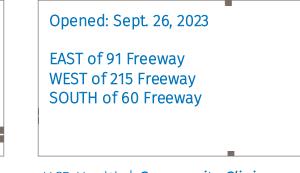




UCR Health | *Women's Health* 19330 Jesse Lane, Suite 100 Riverside, CA 92508



UCR Health | *Pediatric Clinic* La Quinta Valley Plaza 79430 Highway 111, Suite 102 La Quinta, CA 92253



UCR Health | *Community Clinic – Hulen Place* 2880 Hulen Place Riverside, CA 92507







# Hospital Partners

- Corona Regional Medical Center
- Eisenhower Medical Center
- Parkview Community Hospital Medical Center
- Rancho Springs Hospital
- Riverside Community Hospital
- Riverside University Health System
- St. Bernardine Medical Center



## **Insurances Accepted**

### **Health Plans**

- Aetna
- Anthem Blue Cross
  - CORE PPO, UC Care PPO, Health Savings Plan PPO
- Blue Shield
- Cigna
- Evernorth Behavioral Health
- Health Net
  - UC Blue & Gold HMO
- Inland Empire Health Plan
- Magellan Health Services
- Managed Health Service
- Optum Behavioral Health

### **Government Insurance**

- Medicare
- Medi-Cal
- TriCare
- TriWest

## **Affiliated IPAs**

- Desert Oasis Healthcare
- Regal Medical Group and Lakeside Medical Org, a Medical Group, Inc.



## How to Navigate the HealthNet Microsite

#### 

☆ ₽



Enrollment Plan Details Health & Wellness Get Forms COVID-19 Alerts 🗹

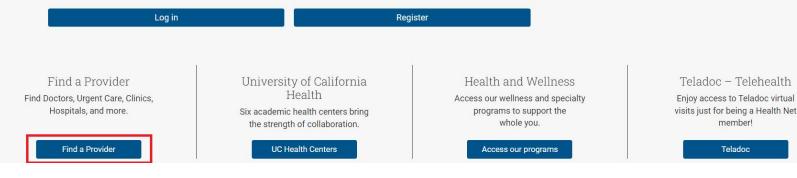
Eating better begins with Eat Right Now® Take control of your relationship with food, reduce cravings and develop better eating habits with Eat Right Now.



#### Welcome to Health Net

#### University of California

UC Blue & Gold HMO from Health Net of California, Inc. (Health Net) gives you options for cost savings and access to care.



### **STEP 1:**

Go to **uc.healthnet.california.com** and click on the "Find a Provider" button located under the "**Find a Provider**" section.



Find Doctors and Services Contact Us Language Assistance Website Accessibility

Enter Keyword



Enrollment Plan Details Health & Wellness Account COVID-19 Alerts 🖸

#### **ProviderSearch tips**

See if your doctor is in the Blue & Gold network, find a doctor near where you live or work, compare quality ratings, and more.

#### Find Providers, Medical Groups and Urgent Care Centers

- ProviderSearch
- ProviderSearch Tips (PDF)
- Behavioral Health Find a Provider 🖸
- UC Health Centers
- <u>Canopy Health Bay Area/Santa Cruz</u>

#### **Find Chiropractors and Acupuncturists**

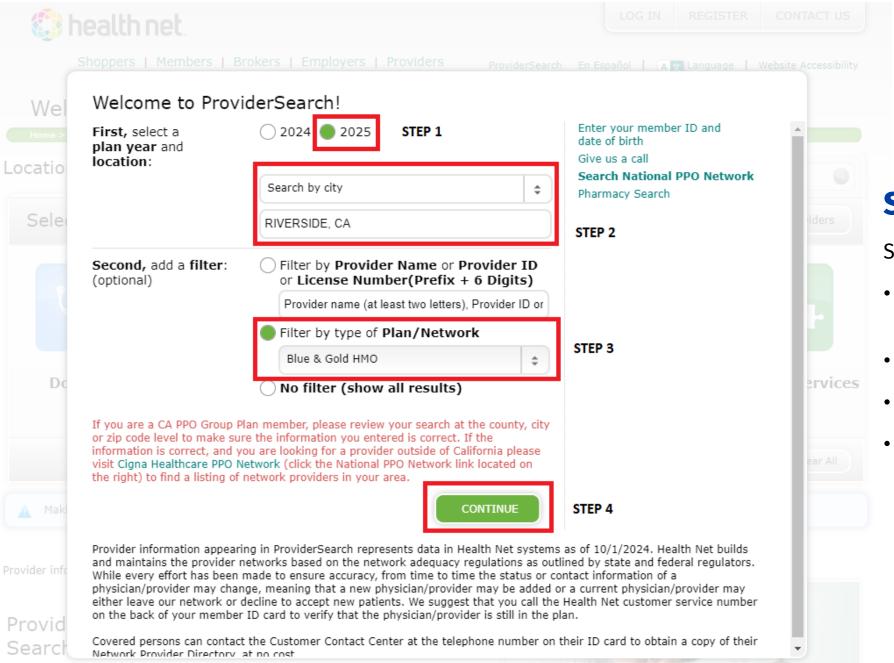
You can self-refer to any provider associated with American Specialty Health (ASH)

- Find a provider 🗹
- Learn about the Combined Acupuncture and Chiropractic program (PDF)

### **STEP 2:**

#### Select **ProviderSearch** to start.



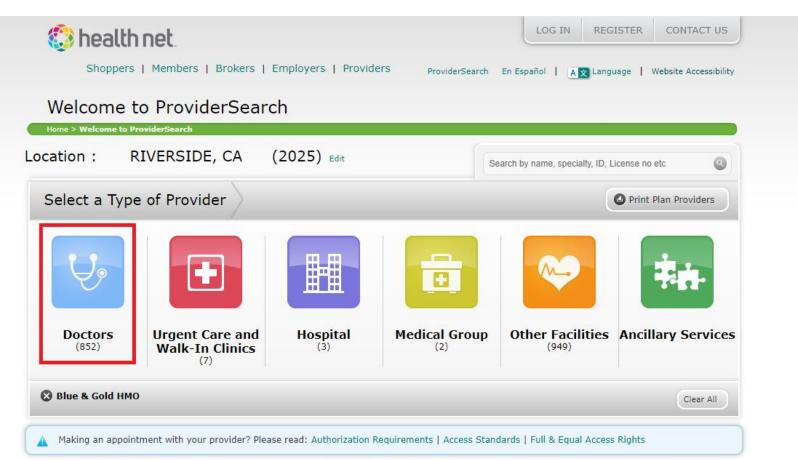


### **STEP 3:**

#### Select Plan Year and Location

- Make sure **2025** is selected as the plan year
- Enter location
- Select Blue & Gold HMO
- Click "Continue" to move forward





Login to your Member Account to view your plan benefits, manage your claims, get your ID card, and get cost estimates for care within your plan.

Provider information appearing in ProviderSearch represents data in Health Net systems as of 10/1/2024.

#### ProviderSearch Lets You Search All Sorts of Ways!

#### Doctors

It's important to choose the right doctor to meet your health care needs. With ProviderSearch, you can find a doctor to help you to protect your overall health. Your doctor will also treat for long term conditions and refer you to a specialist if needed.

Urgent Care and Walk-In Clinics Urgent Care facilities treat injuries or illnesses that are not life threatening. Use

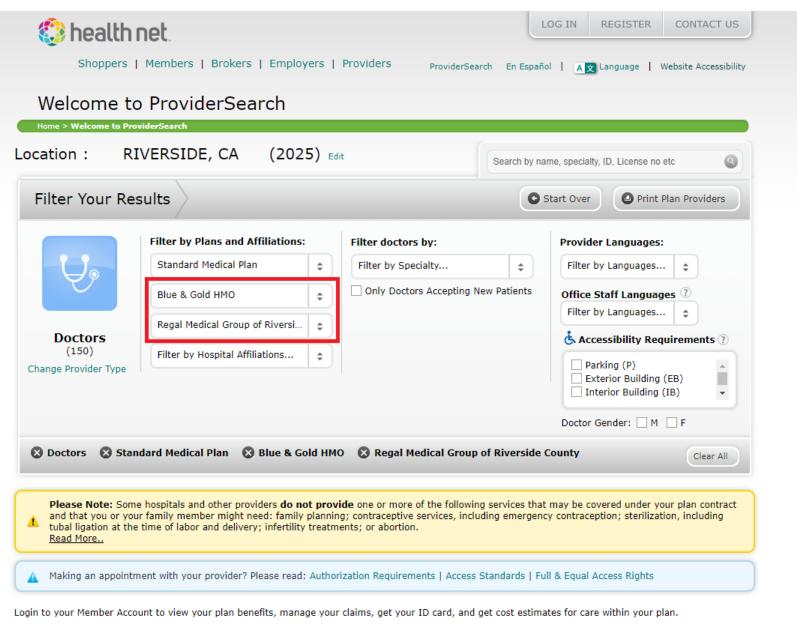


## STEP 4:

#### **Provider Type Selection**

- The next screen allows users to select the type of provider
- For doctors or physicians, members should click on the "Doctors" icon





Provider information appearing in ProviderSearch represents data in Health Net systems as of 10/1/2024.

Showing 1-12 of 150 listings

1 2 3 4 5 View Options

MAP

**STEP 5:** 

#### **Filtering Results**

- The Blue & Gold HMO network is pre-selected (as chosen earlier)
- Users can apply additional filters:
  - Regal Medical Group of Riverside County
  - Regal Medical Group of San Bernardino County



## How to Choose a UCR Health Provider

- Call Health Net Member Services at (800) 539-4072 and request a primary care physician with Regal Medical Group of Riverside County
- UCR employees and covered family members enrolled in UC Blue & Gold can switch to UCR Health providers (through Regal Medical Group of Riverside County) at any time during the year







## **PROVIDER DIRECTORY Primary Care**



**Family Medicine** 

English

Marc Debay, MD **Family Medicine Family Medicine** English, French, Spanish English

**Tiffany Phon, MD** Samia Faiz, MD Internal Medicine



Nandini Gowda, MD Internal Medicine English, Kannada

Elizabeth Jacobs, MD Paul Salama, MD Internal Medicine Internal Medicine English English



Tejal Khandhar, DO Pediatrics English

### Scan the QR code to find the UCR Health provider









**Family Medicine** 

English

E. Caroline McGowan, MD Renee Moreno, MD Pediatrics Pediatrics English English

John Nevin, MD Pediatrics English

Health Net

Jean Russell, MD Pediatrics English

#### **Health Plans**

- Aetna
- Anthem Blue Cross
- Blue Shield
- Cigna
- Evernorth Behavioral Health

Inland Empire Health Plan (IEHP)

• Magellan Health Services

Managed Health Service

Optum Behavioral Health



English, Spanish

- Desert Oasis Healthcare
- Regal Medical Group and Lakeside Medical Org, a Medical Group, Inc.

#### Government Insurance

- Medicare TriCare
- Medi-Cal TriWest

#### Infectious Diseases English



Roopa Viraraghavan, MD

Pediatrics/Pediatric



To make an appointment, call 844.827.8000 or scan here:







# UCR Health as the clinical enterprise for UCR School of Medicine, provides:

- Clinical infrastructure
  - For employed UCR physician faculty to teach and care for patients
  - Generate revenue to reinvest and to support mission of SOM
  - Control quality and patient experience
  - > Develop basis for future population health management





